



Fill out and enclose with your bidet to ensure speedy repair and return service

Failure to complete and enclose this form in full may result in service delays

Please print clearly

Customer Information

Name: _____

Phone Number: _____

Return Address: _____

Bidet Model:

- Bliss BB-2000 Bliss BB-1700 DIB Supreme BB-1000
- USPA 6800 Prestige BB-800 Ultimate BB-600 UB-4800
- Premium BB-i3000 Duo BB-270 Elite3 Simplet BB-70
- A7 A8 A5 A1 Handheld
- FLOW Faucet Other/Discontinued:

Purchase Date: _____

If you have not verified your purchase date with a service agent at the time of receiving your RMA, please enclose your proof of purchase with your bidet in order to receive warranty coverage. **Bidets sent in without prior purchase date verification or proof of purchase will not be covered under warranty.**

Brief Description of Problem:

Shipping Instructions

- Drain the tank before returning an electronic bidet. Water left in the tank reservoir may cause damage to internal components during transit
- Do not enclose installation parts
- Package the bidet well so that it does not shift in the box
- Keep any shipping receipt or tracking number! Bio Bidet is not responsible for lost packages
- Mark your RMA number on the box
- If you are shipping from Canada, please note that we do not accept charges for any border fees

Shipping Address:

**BBC Repairs
7900 South Illinois Route 31
Crystal Lake IL 60014**

Your bidet will be tested within 1-5 business days. If a service fee applies for partial warranty or out of warranty bidets, you will be contacted within 1-5 business days by a service agent at the phone number you have provided on this form.